

TUNNEL EVACUATION TIPS

SMOKE IN TUNNEL

Walk into the oncoming wind. Fans will clear the smoke quickly. By walking into the wind, you will soon reach fresh air. Passengers may also avoid smoke by crossing from one tunnel into another. Look for passageways marked with yellow lights. Proceed with caution, as trains may still be running on other tracks.



FOR MORE HELP

Notify the Control Center by using a tunnel telephone. Look for a red box on the tunnel wall, marked by a blue light. Push the large red button to activate. Note the telephone's number—the Control Center needs it to identify your location.

Note: There are no telephones in the Sunset Tunnel on the N Judah line.



TRAIN EVACUATION TIPS

In most emergencies, the operator stops the train. In special circumstances, when passengers must stop the train, use the red emergency stop switch in the small opening over the route sign, adjacent to center doors. Push switch down to stop the train. In most cases, it is safer to wait until train reaches station.



STATION EMERGENCY EVACUATION

- 1 Listen for special instructions over the public address system.
- 2 Do **not** use elevators unless instructed to do so by MUNI personnel.
- 3 For further information, use one of the white courtesy telephones located on all station platforms. They connect you with a station agent.



Fire extinguishers are mounted on all station platforms. Emergency telephones, indicated by a blue light, can be found near fire extinguishers in most stations.



COVER PHOTOGRAPH: The Control Center at West Portal Station, where computer technology and sophisticated communication systems keep MUNI Metro operating safely. Everyday more than 150,000 passengers ride MUNI's 5 Metro lines.

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METRO SAFETY GUIDE & MAP



Advanced technology assures safe travel for Metro passengers.

SUBWAY EMERGENCY EVACUATION

If an emergency occurs on board:

1 LISTEN FOR INSTRUCTIONS

Follow emergency instructions.

2 PREPARE TO LEAVE CAR

Doors will normally be opened by the operator. If you see a walkway, use center doors on that side. If not, use any door with the steps down.

Emergency door-release latches are located in the ceiling beside doors. Use only when instructed by operator. After releasing latch, push door outward and sideways to open. Step out carefully.



3 ASSIST DISABLED PASSENGERS

Help elderly and disabled passengers—leave wheelchairs on board and carry disabled persons to a place of safety.

4 WALK TO NEAREST EXIT



Check yellow markers on tunnel walls for nearest exit. Stay close to walls and away from tracks. Track switches may move at any time. The tracks carry no dangerous electric current; however, do not touch any hanging wires or obstructions.

Move quickly, but do not run. Use stairs—not elevators—to get to street.

SAFETY TIPS

- Hold onto pole or bar in case car stops suddenly.
- Keep hands, feet and loose clothing away from the articulated section in the center of the car.
- When doors close, a bell rings; stand back. Do not lean on doors at any time.
- A warning bell rings as steps move up and down to platform or street level. Stay off moving steps.

DELAYS

If your car or train stops between subway stations, do **not** open the doors. Most such stops are line delays, not emergencies. Stay on board. Listen for information on the public address system.

FIRE IN TUNNEL

DO NOT open doors or windows unless instructed to do so. The Metro cars are air-tight. You are safe with the doors and windows closed. Fans will clear the tunnel of smoke. When it is safe, you may be instructed to leave the car.

HOURS OF METRO OPERATION

Weekdays 5 AM-12:30 AM
 Saturday 6 AM-12:30 AM
 Sunday 9 AM-12:30 AM

At most other times, motor coaches serve these lines.

